

Celebrating Quality Child Care in the Early Years



**116 Woodbourne Road
Douglas,
Isle of Man,
IM2 3BA**

01624 676086

www.cranfordnurseryschool.co.uk

E-mail cranfordnursery@yahoo.com

FaceBook: Cranford Nursery (parents only group)

Cranford Nursery & Preschool

Est 1982



What makes us unique?

- We offer low class numbers so your child can benefit from high levels of individual attention from their teacher.
- Children make friends easier whilst they enjoy a fun filled curriculum based on learning through play & the Development Matters curriculum.
- Our stimulating environment enables child led learning, confidence & independency.
- Parents follow their child's development and daily activities on our digital learning app or our social media group.
- We have weekly music and movement classes with a qualified music teacher and Yoga classes.
- We are a short walk from Nobles park and the beach so we enjoy nature walks and trips to the park.
- We use our large garden as an outdoor classroom, no matter what the weather, we love outdoor play.
- Our dedicated team are fully qualified practitioners in childcare.
- Cranford is run by Fiona she is the manager and has owned the nursery since 2003.



Parent recommendation:
 “I would always recommend Cranford to any parent looking for a nursery and preschool. Our daughter is thriving at Cranford and we are delighted we were given the recommendation to join them”
 Joanne Cunningham 11/9/22

Parent Comment
 “Our child has benefitted from the extensive use of the outdoor space, the high level of consistency in staff, fun and creative activities, and because of the small class sizes”
 (JC 2022)





Our beautiful rooms are full of natural light

FEES

Preschool credits are welcome

Fees Include:

Mid-morning fruit/snacks.

Afternoon and evening snacks include fruit, cake, biscuit.

All extra classes are included such as music & movement and Yoga.

Baby wipes are included.

nursery jumpers and polo shirts available to purchase from nursery.

Parents provide a packed lunch with ice pack, nappies & sun cream.

The nursery will increase fees on an annual basis inline with inflation, parents will be given 4 weeks' notice of an increase in fees.

Holiday club must be paid at the time of booking and your place will be confirmed once payment has been received.

Nursery: Age 2 to 4 years Full year & Term Time.

Minimum sessions of 2 although 3 sessions per week will benefit your children as they will make friends and benefit from the curriculum the more days they are in nursery.

Nursery Price list

Full Day	8.00 am - 5.30 pm	£45.00
Full Day 5 days a week	8.00 am - 5.30 pm	£43.50
School Day	8.00 am - 4.00 pm	£41.50
School Day	8.00 am - 3.00pm	£39.50
Half Day	8.00 am - 1.00 pm	£37.50
Half Day	1.00 pm - 5.30 pm	£37.50

School Children : Age 4 to 8 years (over 8 yrs is Discretionary)

Wrap around clubs for school children from age 4 years

After school club	3.15 pm – 5.30 pm	£17.50
Breakfast club	8.00 am - 9.00 am	£9.00
Holiday Club	8.00 am – 5.30 pm	£40.00
Holiday club 5 days a week		£39.00

Opening times

Monday to Friday 8.00 am to 5.30

51 weeks of the year

We close for 1 week at Christmas.

Term Time available, places are limited.

Meet the Team

Fiona Harcourt- Manager

Amy -Deputy Manager

Louise - Deputy Manager

Elisha - Nursery Practitioner Level 3

Chelsea - Nursery Apprentice Level 3



Fiona Harcourt is Manager



Amy is Deputy Manager



Louise is Deputy Manager



Chelsea is Nursery Apprentice
Level 3



Elisha is Nursery Apprentice
Level 3

AFTER SCHOOL CLUB

Scoill Yn jubilee AND St. Mary's school

We have a garden to play outdoors and plan fun activities which include arts and crafts, stories, and games and we provide light snacks and drinks.

Holiday Club

Up to age 8 years. (Discretionary)

Our holiday club has limited space therefore, payment must be made when booking your place and confirmation of your place will be confirmed once payment has been received.

Children bring a packed lunch and a drink bottle.

The children go out on trips as well as play games in the garden and arts and crafts. Snacks and drinks are included.

Admissions

If you would like a place at Cranford please phone 676086 to book a viewing, or drop in to see us, we can email a prospectus or visit our website.

We ask for a non-refundable deposit of £50.00 which pays for your 3 taster sessions and reserves your place.

(www.cranfordnurseryschool.co.uk)

*Fitness
classes in our
back garden
With Gemma
Astin*





*Music and Movement
class with guitarist
John Gregory*



Mark Making & Messy Play

Arts & Crafts



Preschool

Our children receive lots of individual attention because we like to keep our group sizes small.



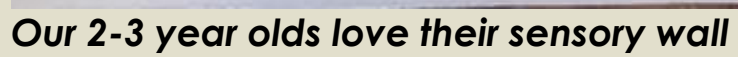
Our garden area is also an outside classroom



**We have lots of space in our sunny garden
(18 Metres by 10 Metres)**



Our beautiful play rooms are full of natural light



PLEASE READ OUR PARENTS TESTIMONIALS AND INSPECTION REPORTS

2021 Inspection 25/11/21

Please view our latest outstanding inspection report

<https://www.gov.im/media/1360624/20190910-cranford-nursery-ann-inspection.pdf>

This is what parents told our Inspectors:

"I would absolutely recommend Cranford to anyone".

"It is a very home from home feeling"

"Always a friendly welcome"

"My little one loves going to nursery and loves the staff"

"Their yoga and music class is something that my little one looks forward to every week"

"Fiona and the team are very patient and understanding with children's behaviours and needs"

"We know the staff at Cranford have played a massive part in our child's development"

"Our child has benefitted from the extensive use of the outdoor space, the high level of consistency in staff, fun and creative activities, and because of the small class sizes"

"The staff are enthusiastic, yet calm, fair and encouraging, gently pushing my child to be more independent and recognising his capabilities and potential. Its such a lovely atmosphere for him to be in, he loves all of the activities especially music, yoga, story times, the back garden learning about nature and craft activities.

Parent Testimonials

27/11/22

We Couldn't have asked for more from you and your team over the past 2 years, your care and attention to our child's needs helped us as first time parents no end. A home from home where we knew he was being cared for helped us do our jobs with peace of mind. Thank you all. Paul Kelly

Dianne Bird says: "Absolutely brilliant nursery" I have no problem leaving my 2 year old little girl here every morning when I go to work as I know she is in safe hands. I think Cranford has a lovely homely and friendly atmosphere about it and I find Fiona and her team really approachable and helpful it's also lovely to see they treat all the children with such love and care. My daughter loves to go to nursery and always leaves by giving everyone including the staff a kiss and a hug goodbye, doesn't that speak a thousand words. My eldest little girl also loves to go back to Nursery in the school holidays to see everyone.

I am glad I found such a lovely environment for both of them to grow up in and share with others".

Susan Yule. says: "it is a fantastic Nursery"

"Both of my children have been attending Cranford for about 5 years, it is a fantastic Nursery with a real homely feeling to it, all credit to Fiona for their faultless time and effort. My youngest was a very shy girl but soon adjusted to life at Cranford quickly due to the gentle & caring nature of the staff".

Angela Priestley says: "all the staff there were absolutely fantastic"

"Our daughter attended the nursery between the age of 2 and 5, she was a very shy child. She never once cried when I left her and all the staff there was absolutely fantastic. She loved every minute of her time there and I'm so pleased we chose this nursery. They put so much effort into everything they do and you can see that the staff does this job because they love children and the way the nursery is managed is excellent".

Nursery policies

Fees

Extra Costs & Fees

Non refundable Deposit: £50.00 This reserves your place and gives you 3 introductory sessions for your little one.

Fees are paid on the first of the month and in advance of the month and regardless of absence.

We do not have concessions for family holidays or bank holidays.

The fees are calculated as follows: weekly amount x by 51 weeks & divided by 12 months, therefore parents pay fees as normal for family holidays and bank holidays.

Parents pay for unforeseen closure days such as snow days and this includes the after school club, holiday club and breakfast club.

All fees are preferred to be paid by standing order / bacs.

Four week's notice is to be given before reducing nursery hours.

Four week's notice is to be given to leave nursery and must be from the 1st to the last day not in the middle of the month. If a parent wishes to leave in the middle of the month the full month fees should still be paid, this is the same for after school care.

If fees fall in arrears then your nursery place may be withdrawn.

Refunds will not be given due to nonattendance, leaving early or sickness.

Parents will be notified in advance of our fee increase which is annual and in line with inflation.

We offer full time and sibling discounts please speak to Fiona.
We charge a penalty for late pick up and early drop off this is £5.00 for every 15 minutes.
Holiday club must be paid at the time of booking and your place will be confirmed once payment has been received.

Term Time Fees.

Term time is subject to availability.
The fees are calculated as follows: 195 teaching days divided by 5 is 39 weeks this includes in-service days, we then divide the sum over 11 months.

Closing dates

The nursery is closed for 5 days over the Christmas period. Parents do not pay as it is already deducted from monthly fees.

Transition to school:

We like to work together with your child's teacher to help ease the transition from nursery to school, parents must inform Fiona or management in writing if you do not wish for us to speak to your child's teacher or to pass on any personal or sensitive information.

Outdoor activities

We have a large grassed garden; our garden is fully equipped with play pad matting and artificial grass. The play pad matting has a critical fall height of 1.5 metres.

Absence

If your child is absent for any reason, please contact the nursery school on 676086 to inform us.

Arrivals/Departures

If you cannot collect your child from nursery, please contact the nursery to notify us of the authorised person who will be collecting them.

Settling in Nursery

Children and parents can visit the nursery before their admission and we offer two free introductory sessions to help settle children.

Meals and Snacks

We provide morning and afternoon snacks and drinks, Parents provide a packed lunch.

Sickness

Please phone the nursery to inform us of the nature of your child's illness. Children suffering from an attack of vomiting or diarrhoea should not come back until at least **48 hours** have elapsed after the attack.

Medicine

We do not administer medicine unless it is for life threatening condition's such as Epipen and Asthma inhaler.

Safeguarding & First Aid

All members of staff hold a First Aid Certificate and Safeguarding certificate.

Accidents

We have an Accident policy and procedure which includes recording **any major and minor accidents**, Parents will be informed of major accidents/incidents and required to sign an Accident sheet.

Nursery Holidays

Cranford will close on bank holidays and for one week over Christmas and New year.

Allergies If a child enrolls at Cranford with an allergy then a procedure will be put into place to accommodate the allergy.

Dress

We request that parents dress children in old clothes for nursery.

Nappies

Nappies are provided by the parent, and a spare change of clothes for any accidents!

Emergency contact

Parents notify nursery if you change mobile phone number, work number or home number or if you move house. It is important we can contact you in case of an emergency or if your child is sick.

No toys

Please do not bring toys to nursery from home, comforters are allowed if your child is settling in however please do not bring comforters that are precious to your child such as toys they cannot sleep without just in case they get lost or left behind in nursery.

Outings

We walk to Nobles park, beach, villa gardens, museum and visit the local residential homes to sing and colour with the residents.

Complaints

If you have any questions or you would like to discuss more in detail then please do not hesitate to contact **Fiona Harcourt**

We offer parents a black box to put their suggestions, comments and complaints in. If the complaint cannot be resolved then we will contact our nursery inspector

Registrations & Inspections Team

Catriona Bradley

1st Floor, Belgravia House,

34-44 Circular Road

Douglas

IM1 1AE

Tel: 01624 / 642422

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Please see our policy handbook on our website.